

School Health Team

Children and Young People Directorate
Joynes House
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New Road
Gravesend
Kent
DA11 0AT

Phone: 0300 123 3164

Email: kcht.dartfordgravesendschoolnurses@nhs.net

25 May 2016

Dear Parent/Guardian

Letter Ref: RSC1a WK/16/V6

The School Health Teams at Kent Community Health NHS Foundation Trust routinely offer hearing screening to all reception class children.

This will take place at your child's school on **15/16th June 2016**.

The screening will be carried out by trained healthcare staff in a private area in small groups of 2 or 3 children.

The results of the screening will be given to your child on the same day to bring home.

There are some cases when children will not be tested:

- If your child is receiving treatment for a hearing problem or wears hearing aids they will not have their hearing tested.

In order for us to carry out the screening of your child, please complete the attached Reception Health Screening Consent form, and return it to your child's school, in the envelope provided, as soon as possible.

In the best interests of your child the School Health Team routinely updates GPs on those children who have not received screening.

- If you are not registered with a GP practice please telephone 01622 655000 for availability of GPs in your area
- If you are not registered with a dental practice please telephone 0300 123 4412 for availability of dentists in your area

If you would like to discuss any health concerns which could impact on your child's education please contact the School Health Team using the number above.

If you have any questions relating to this letter, need help in completing the enclosed consent form or wish to speak to a member of the School Health Team, please contact us on the above telephone number or email address. If you require more information regarding the Kent Community Health NHS Trust School Health service please visit www.kentcht.nhs.uk.

You may find it useful to keep this letter for future reference.

Yours sincerely



Enc: Reception Health Screening Consent form
School Nurse Leaflet

Do you need help with your information?

Please tell us as soon as possible if you need information in any of the following:

- An interpreter or information in another language
- British Sign Language (BSL) Interpreter at your appointment
- Information in Easy Read (using pictures)
- Information in large print
- Information in Braille
- Information in audio

How did we do?

We would like to know about your experience of using our healthcare services. If you have had a positive experience or if there are things we can do to improve we would like to hear from you. You can do this by:

- visiting our 'Talk to Us' page on our website www.kentcht.nhs.uk to complete an online survey or
- completing a short survey either on an iPad or on paper.

Do you have a comment, compliment or complaint?

You can contact the Customer Care Team by:

- **telephone:** 0300 123 1807 (local rate) lines open 8am to 5pm Monday to Friday.
- **email:** kcht.cct@nhs.net
- **SMS text:** 07943 091958
- **fax:** 01233 667958
- **post:** Addressed to Customer Care Team, Kent Community Health NHS Trust, Trinity House, 110-120 Upper Pemberton, Eureka Park, Ashford, Kent, TN25 4AZ

The Customer Care Team can also help you if you need information, help or general advice about any aspect of the health services we provide.

Web: www.kentcht.nhs.uk

How can you get involved?

If you are over the age of 14 you can sign up to become a member of the Trust. Members can choose whether they just want to receive information about us or they can get more involved, for example by joining focus groups to help us improve services. You can sign up as a member by visiting our website www.kentcht.nhs.uk or by ringing 01622 211941 or emailing kcht.membership@nhs.net

